



# Congresswoman Carolyn Maloney's Constituent Services Guide

## Important Phone Numbers from Congresswoman Carolyn Maloney

Here is a list of phone numbers that I find to be extremely useful in contacting government agencies. If you need further help please feel free to contact me in Manhattan at (212) 860-0606 or Queens at (718) 932-1804.

School Tax Relief Program.....(212) 361-8215  
Housing Unit.....(212) 442-1384

### Emergencies

Ambulance, Fire, Police.....911

Abused Children.....(800) 342-3720

AIDS Hotline.....(800) 342-AIDS

AIDS Hotline/Spanish.....(800) 344-7432

Alcohol and Drug Abuse.....(800) 729-6686

Animal Bites.....(212) 676-2483

Sexually Transmitted Diseases.....(800) 227-8922

Spanish.....(800) 344-7432

National Immunization Hotline.....(800) 232-2522

Spanish.....(800) 232-0233

Crime Victims Services.....(212) 577-7777

Family Violence Hotline.....(800) 942-6906

Lead Poisoning.....(212) 226-5323

Health Department/Rats.....(877) 692-3647

Missing Persons.....(646) 610-6914

Poison Control Center.....(212) 764-7667

Rape/Sexual Abuse Hotline.....(212) 267-7273

Crime Stoppers.....(800) 577-TIPS

### Complaints

Environmental Complaints.....(212) 442-0194

Equal Employment Opportunity Commission.....(212) 748-8500

Federal Aviation Administration.....(718) 995-5755

NYC Buildings Dept.....(212) 566-5000

Buses and Subways.....(718) 330-3322

Child Support Enforcement.....(518) 474-9081

Consumer Complaints.....(212) 487-4444

Consumer Product Safety.....(800) 638-2772

Housing Complaints.....311 or (212) NEWYORK

NYC Human Rights Commission.....(212) 306-7500

Potheses & Streetlights.....311/ (212) NEWYORK

Snow / Ice, City Sanitation.....(212) 219-8090

Telephone/Utility Complaints.....(800) 342-3377

Quality of Life Complaints.....(888) 677-5433

Post Office—Fraud Theft.....(212) 330-3299

The White House.....www.whitehouse.gov

New York State.....www.state.ny.us

New York City.....www.ci.nyc.ny.us

Library of Congress.....thomas.loc.gov

Birth Certificates.....(212) 788-4520

City Clerk/Marriage Licenses.....(212) 669-2400

Drug Enforcement Administration.....(212) 337-3900

Federal Bureau of Investigation.....(212) 384-1000

Federal Information Center.....(800) 688-9889

Federal Student Financial Aid.....(800) 433-3243

Home Energy Assistance Program.....(800) 692-0557

Bureau of Citizenship and Immigration.....(800) 375-5283

or.....http://www.immigration.gov/graphics/

Immunization Clinic Information.....(212) 676-2273

Passport Appointments.....(212) 206-3500

On-line postal services.....www.usps.gov

Small Business Administration.....(212) 264-1318

Internal Revenue Service.....(800) 829-1040

or.....www.irs.gov

NYC Taxpayers Assistance.....(800) CALLTAX

Vocational/Educational Services for the Disabled.....(212) 630-2300

Human Resources Administration Info line.....(212) VOTENYC

(food stamps, Medicaid, rent assistance).....(877) HRA-8411

### Programs for Seniors

Eldercare Locator.....(800) 677-1116

SCRIE.....(212) 442-1000

Hotline for NYS Senior Citizens.....(800) 342-9871

Meals on Wheels.....(212) 348-4344

Medicare, Social Security and SSI.....(800) 772-1213

NYC Department for the Aging.....(212) 442-1000

Veterans Benefits.....(212) 807-7229

Elder Pharmaceutical Insurance.....(800)332-3742

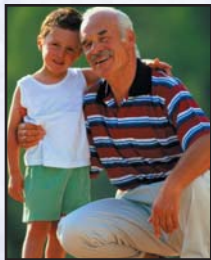
Weatherization Referral And Packaging Program.....(212) 442-3055



# We're Here to Help You

*My office is always pleased to assist you with questions or problems you might encounter with federal agencies. While we cannot order a federal agency to decide a matter in your favor, we can usually help get a prompt response. Here are some of the areas where we may be able to help:*

*Carolyn B. Maloney*



## **Social Security & Medicare Benefits**

The health and financial security of our seniors is vitally important. I want to make sure that seniors are receiving their full Social Security and Medicare benefits. If you or a family member is having a problem with benefits, my office can help work with the Social Security Administration.



## **Passports & Visas**

If you have an emergency situation, we can provide you with a passport application and can help expedite applications with proper notice.



## **Veterans Assistance**

I want to do everything to keep our promises made to our Veterans. My office can help with your claims for VA pensions, disability benefits, VA hospitals, burial benefits, military records and medals.

## **Student & Educational Services**

My office offers a number of ways to help students enhance their education, including assistance with research, semester-long internships in both Washington, DC and in New York, for college students and military academy appointments for qualified students interested in a career in the Armed Services.



## **Washington Tours & U.S. Flags**

My office can help you with tickets for tours of the U.S. Capitol, Supreme Court, and other important Washington sites.

Please give us as much notice as possible. My office is also able to secure, at cost, U.S. flags that have been flown over the U.S. Capitol. Each flag comes with a certificate of authenticity, the date on which it was flown.



*One of the most important things I do is solve problems for local residents.*

— CONGRESSWOMAN CAROLYN B. MALONEY

*Congresswoman  
Carolyn Maloney  
Serving Constituents . . .*

**In Manhattan**  
(212) 860-0606  
1651 Third Avenue  
Suite 311  
NY, NY 10128

**In Queens**  
(718) 932-1804  
28-11 Astoria Boulevard  
Astoria, NY 11102

**on the web:**  
[www.house.gov/maloney](http://www.house.gov/maloney)

**e-mail updates:**  
<http://www.house.gov/maloney/Updates.htm>

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## Government Programs

The White House ..... [www.whitehouse.gov](http://www.whitehouse.gov)  
New York State ..... [www.state.ny.us](http://www.state.ny.us)  
New York City ..... [www.ci.nyc.ny.us](http://www.ci.nyc.ny.us)  
Library of Congress ..... [thomas.loc.gov](http://thomas.loc.gov)  
Birth Certificates ..... (212) 788-4520  
City Clerk/Marriage Licenses ..... (212) 669-2400  
Drug Enforcement Administration ..... (212) 337-3900  
Federal Bureau of Investigation ..... (212) 384-1000  
Federal Information Center ..... (800) 688-9889  
Federal Student Financial Aid ..... (800) 433-3243  
Home Energy Assistance Program ..... (800) 692-0557  
Bureau of Citizenship and Immigration ..... (800) 375-5283  
or ..... <http://www.immigration.gov/graphics/>  
Immunization Clinic Information ..... (212) 676-2273  
Passport Appointments ..... (212) 206-3500  
On-line postal services ..... [www.usps.gov](http://www.usps.gov)  
Small Business Administration ..... (212) 264-1318  
Internal Revenue Service ..... (800) 829-1040  
or ..... [www.irs.gov](http://www.irs.gov)  
NYS Taxpayers Assistance ..... (800) CALLTAX  
Vocational/Educational Services  
for the Disabled ..... (212) 630-2300  
Voter Registration Information ..... (212) VOTENYC  
Human Resources Administration Info line  
(food stamps, Medicaid, rent assistance) ..... (877) HRA-8411

## Programs for Seniors

Eldercare Locator ..... (800) 677-1116  
SCRIE ..... (212) 442-1000  
Hotline for NYS Senior Citizens ..... (800) 342-9871  
Meals on Wheels ..... (212) 348-4344  
Medicare, Social Security and SSI ..... (800) 772-1213  
www.ssa.gov  
NYC Department for the Aging ..... (212) 442-1000  
Veterans Benefits ..... (212) 807-7229  
Elder Pharmaceutical Insurance ..... (800) 332-3742  
Weatherization Referral And  
Packaging Program ..... (212) 442-3055

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NYC Human Rights Commission ..... (212) 306-7500  
Potholes & Streetlights ..... 311/ (212) NEWYORK  
Snow / Ice, City Sanitation ..... (212) 219-8090  
Telephone/Utility Complaints ..... (800) 342-3377  
Quality of Life Complaints ..... (888) 677-5433  
Post Office—Fraud Theft ..... (212) 330-3299

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